

RUBBERMAID COMMERCIAL PRODUCTS 10 YEAR LIMITED WARRANTY FOR BRUTE® PRODUCTS

Effective Date: This limited warranty applies to original purchases on or after April 1, 2025.

What does this limited warranty cover?

Rubbermaid Commercial Products LLC ("RCP") warrants to the original purchaser that its BRUTE® branded products covered by this warranty (each, a "Product") will be free from defects in materials and workmanship for the warranty period set forth herein. This warranty applies only to Products purchased and used by the original purchaser or their end user employees in the United States of America and Canada. Because RCP cannot control the quality of Products sold by unauthorized sellers, in the United States this warranty applies only to Products that were purchased from RCP or an RCP authorized seller in the United States, unless otherwise prohibited by law. RCP reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized Internet sites.

How long does the coverage last?

The limited warranty lasts 10 years from the date of delivery to the original purchaser. All alleged failures or defects must be reported within the applicable warranty period.

What will Rubbermaid Commercial Products do?

If a Product or Product component is found to be defective when used as intended under normal conditions within the specified warranty period, RCP will provide to you, at RCP's option, a replacement Product or component, repair of the Product or component, or a refund for the Product or component if available for purchase. If providing a refund, RCP will refund the pro-rated portion of the actual purchase price (or current retail price if the actual purchase price is not available) of the Product or current retail price of the defective component on a straight-line depreciated basis of 10% per year. For example, if the product has been owned for 7 years and the remedy under this warranty is a refund, RCP will refund 30% of the original purchase price because three years remain under the ten year warranty.

What does this warranty not cover?

This warranty does not apply to non-durable Product components that are subject to normal wearing, such as wheels and casters. The warranty extends only to the original purchaser and is not transferrable (except where prohibited by local law, which may include the Province of Québec).

This warranty does not apply to Product that has been damaged as a result of normal wear and tear, insects, animals or rodents, use of force, incorrect handling, inappropriate use, abuse, neglect, accidents, impact from foreign objects, vandalism, pollutants, set-up on an un-level foundation, alteration, painting, fading, assembly not in accordance with the User's Manual, or damage caused as a result of storage above the capacity limits of the Product, improper maintenance, accident, or other misuse. This warranty does not apply to Product that has been damaged as a result of acts of God, including, but not limited to: wind, hail, storm, tornado, hurricane, heavy snow, ice, blizzard, flood, or fire effects. This warranty does not apply to Product that has been damaged as a result of structural parts and components not supplied by RCP being used. This warranty does not apply to "Normal Weathering". "Normal Weathering" is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, wear, chalk, or accumulate dirt or stains.

Do NOT attempt to repair or modify the Product to remedy any damage or defect covered by this warranty. RCP reserves all rights to decline coverage if the defect or damage was caused by unauthorized attempts to repair or modify the item. RCP expressly excludes from this warranty and denies liability for defects or damage caused by repair or modification. This warranty does not apply to damage or defect resulting from the original purchaser's failure to maintain the Product in accordance with RCP's instructions.

How to get service?

To make a warranty claim, either contact the outlet where purchased, use the contact us tool at <https://www.rubbermaidcommercial.com/contact-us/>.

What to submit for a warranty claim?

The original purchaser must provide proof of purchase (either a bill of sale, receipted invoice, or other proof demonstrating where the Product was purchased and that the Product is within the warranty period) and proof of delivery date if different than date of purchase, along with a full description of the claimed defect. RCP reserves the right to request photographic proof of the alleged Product defect and/or request that the Product in question be shipped to RCP (postage provided by RCP) to inspect the Product or to aid in quality control efforts.

There are no warranties which extend beyond those stated herein. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THIS WARRANTY PERIOD. Some States or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

THE ORIGINAL PURCHASER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY OR OF ANY IMPLIED WARRANTY OR OF ANY OTHER OBLIGATION ARISING BY OPERATION OF LAW OR OTHERWISE SHALL BE LIMITED AS SPECIFIED HEREIN TO REPLACEMENT, REPAIR, OR REFUND OF THE PRODUCT. IN ANY EVENT, RESPONSIBILITY FOR SPECIAL, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES IS EXPRESSLY EXCLUDED. RCP SHALL NOT BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES WHATSOEVER. Some States or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights that vary from State to State or province to province. If you believe your product carries a warranty not described above, please contact our Consumer Care Department for additional information at www.rubbermaidcommercial.com/contact-us/.

[Questions about purchasing from authorized sellers?](#)

If you have any questions about whether a seller is authorized, contact us at <https://www.rubbermaidcommercial.com/contact-us/> or call us toll-free at 1-800-347-9800.

[How to request a copy of this warranty?](#)

If you would like a physical copy of this warranty, feel free to print this webpage, call our Customer Service team toll-free at 1-800-347-9800 or write to us at:

Rubbermaid Commercial Products LLC
4110 Premier Drive
High Point, NC 27265

This warranty supersedes any warranty statements that may be printed in product manuals or product packaging.