

HOSPITALITY INDUSTRY INSIGHTS - VOL 6

HOSPITALITY CLEANING GUIDE: A STEP-BY-STEP HOTEL CLEANING CHECKLIST



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INTRODUCTION

Hotels, motels and Air BnBs are utilised by thousands of customers a year. This means that if cleaning and sanitisation are not carried out correctly, these rooms can become hotspots for harmful pathogens.

To ensure that your hotel facility does not become home to superspread viruses, effective cleaning and sanitisation are crucial. Some cleaning steps hospitality businesses must follow will be noted in this ebook.



REMOVE ALL LINEN

Linen, including towels and sheets, are hubs for harmful organisms due to the direct contact they have with the skin. Removing them first from a hotel room when cleaning can guarantee skin cells, sweat and saliva, which all contain complex ecosystems of pathogens, do not spread across the room.

To best clean linen:



Utilise a cleaning cart to carry large loads of dirty linen

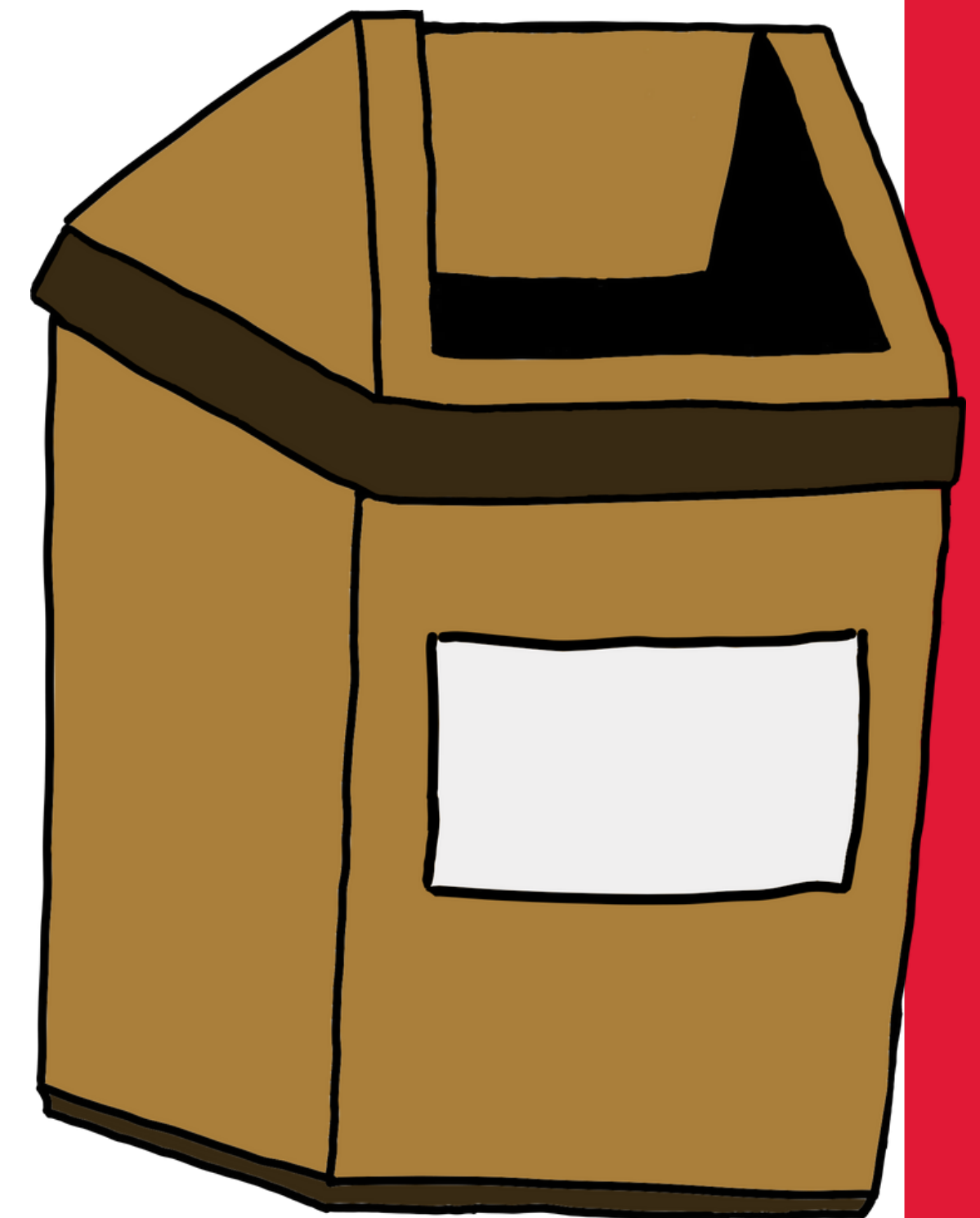


Never mix clean linen with dirty linen

EMPTY BINS

Even if bins appear empty, cleaning staff mustn't assume they were always empty. There are chances that these bins may have had waste in them during a guest's stay or that they came into contact with potentially harmful bacteria.

Changing bins, whether full or empty can prevent odours, reduce the chances of infections spreading throughout the room and can guarantee a room is as clean as possible for the next visiting guests.



CLEAN ALL SURFACES

Cleaning and sanitisation must be completed to guarantee potentially harmful viruses are not left behind in a hotel room. It is necessary to note, however, that cleaning and sanitisation must be completed separately. In the instance of a hotel room, dirt from a bathroom sink needs to be cleaned before the sink itself can be sanitised. This is because dust, dirt and debris can act as a barrier to pathogens.

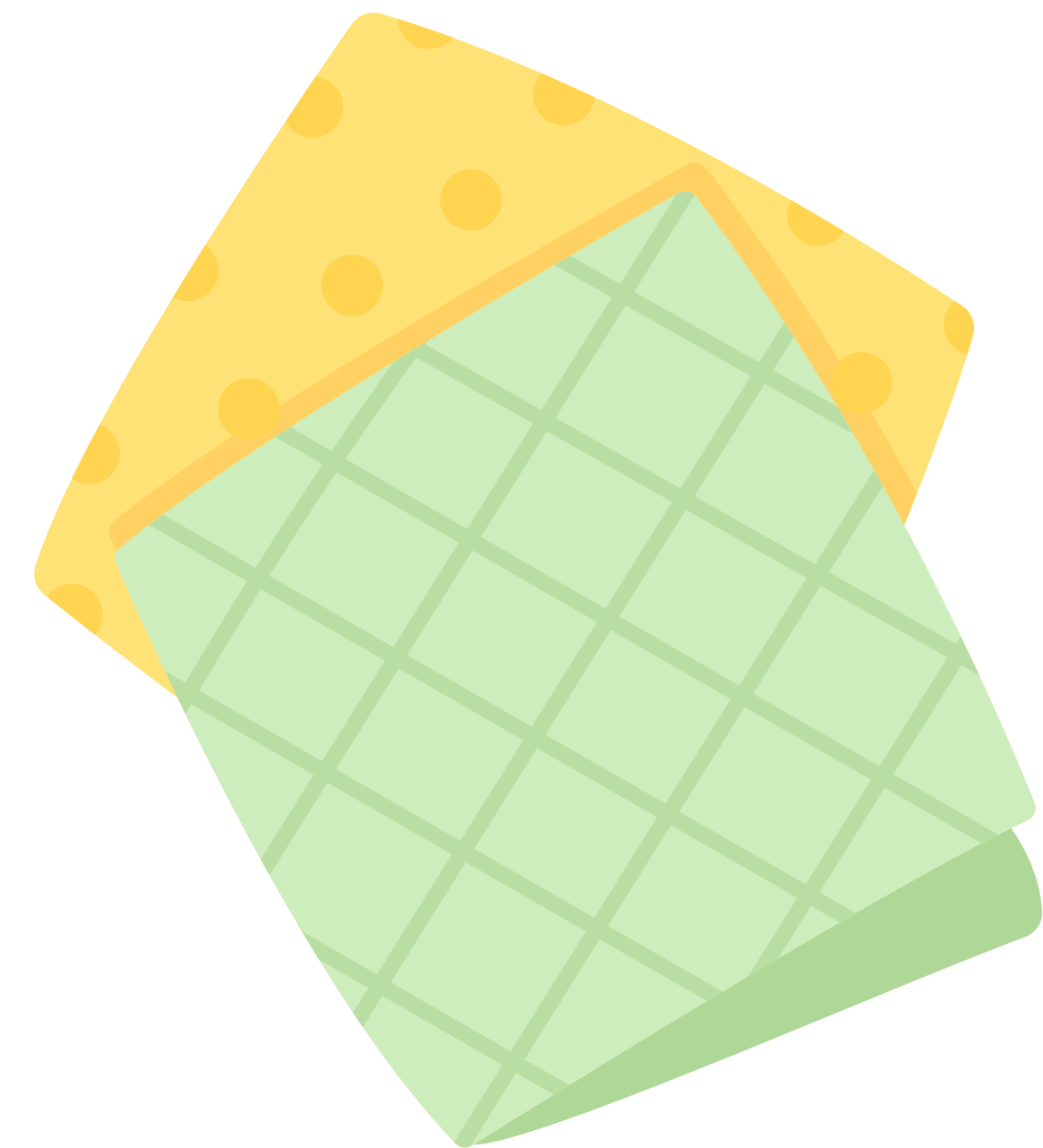
For this reason, the next step staff should undertake involves cleaning the room. This may take form through dusting, scrubbing, vacuuming and sweeping.

All surfaces must be considered, too, not just those that are visible at eye level. Some surfaces that are often overlooked include the top of fans, above cupboards and behind shelves.

SANITISE ALL SURFACES

Sanitisation can be commenced once cleaning has been finalised. Cleaning staff can effectively sanitise using a HYGEN Microfibre cloth and water. However, for deeper cleaning, chemicals, such as bleach, can also be utilised.

Just like cleaning, it is critical that all surfaces, even those out of guest reach, are sanitised. Doing so can prevent pathogens from being left behind to spread throughout the room.

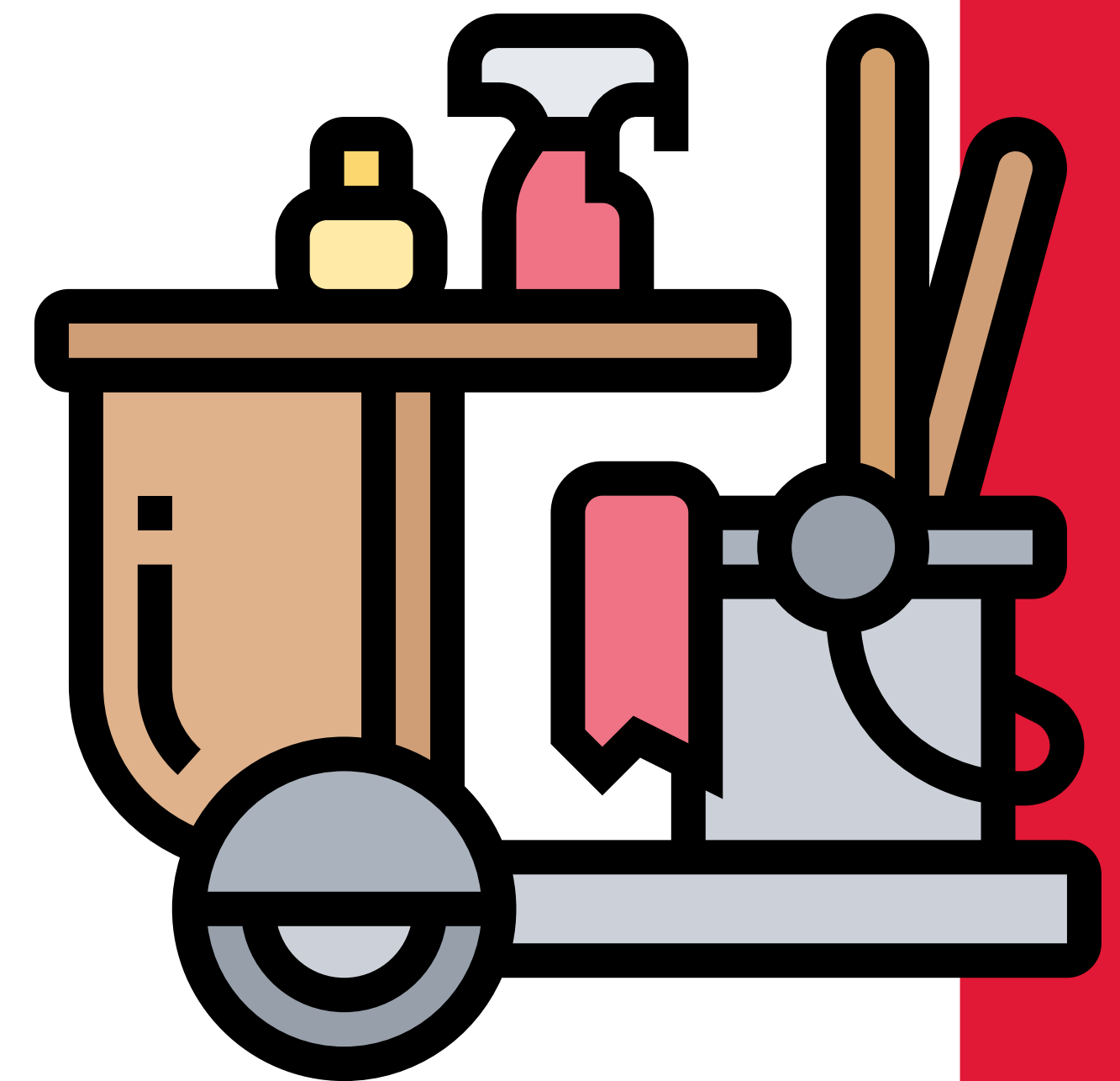




PREPARE FOR THE NEXT GUESTS

Once the room is clean, hotel cleaning staff can prepare for the next guests. Some elements to consider during this stage include making beds, laying out fresh linen, ensuring the room smells fresh, restocking amenities and turning off all lights.

To prevent multiple trips back to the storeroom, a second Rubbermaid Cleaning Cart can carry all clean materials. This not only works to prevent cross-contamination with soiled linen and waste but can improve hotel cleaning efficiency.



At Rubbermaid Commercial, we understand the diverse needs of hospitality cleaning staff. Our team is equipped with the resources and equipment to ensure that your facility maintains maximum health and safety. Chat with us to find out more.



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